

Caltex Rewards Card Terms & Conditions

1. Caltex Rewards Card must be used by its Cardholder only. For the purposes of these terms and conditions, "Cardholder" means the individual to whom the Caltex Rewards Card is issued.
2. Caltex Rewards Card is not a credit card. It may be used only to record purchases made by cash or credit card. The Cardholder must complete transactions by cash or credit card, and accept Bangchak Hong Kong Limited ("BANGCHAK")'s records of transactions as authoritative and binding for all intents and purposes.
3. All applicants and Cardholders must hold a valid Hong Kong driving license.
4. The Caltex Rewards Card must be presented prior to purchase and may only be used where suitable online facilities are available and operational.
5. The Caltex Rewards Card remains the property of BANGCHAK and shall be surrendered to BANGCHAK by the Cardholder at any time upon BANGCHAK's request. BANGCHAK reserves the right to reject any Caltex Rewards Card application without giving any reason therefor.
6. Every private individual motorist can only apply for one Caltex Rewards Card.
7. Use of the Caltex Rewards Card by the Cardholder shall constitute acceptance of these terms and conditions.
8. All Cardholders shall be entitled to participate in the Caltex Gasoline Discount Scheme ("Scheme") subject to the terms and conditions thereof. The Cardholder must present the Caltex Rewards Card at time of purchase at any Caltex Service Station, failing which the Cardholder cannot obtain and enjoy the benefits under the Scheme.
9. The Cardholder undertakes to inform BANGCHAK immediately of any loss or theft of the Caltex Rewards Card and confirm the same in writing as soon as possible. BANGCHAK shall not be in any event liable for any damage or loss by the Cardholder in relation thereto.
10. The Cardholder shall promptly notify BANGCHAK in writing of any changes in correspondence address or any other information provided to BANGCHAK in connection with the application for the Caltex Rewards Card.
11. The Cardholder may terminate the account and cancel the Caltex Rewards Card by giving not less than fourteen (14) days' notice in writing to BANGCHAK.
12. BANGCHAK shall have the right to terminate the account and not to accept the use of the Caltex Rewards Card by the Cardholder at any time without giving any reason therefor or any prior notice to the Cardholder and without any liability of any nature.
13. BANGCHAK reserves the right to amend these terms and conditions of offers from time to time without prior notice to Cardholders.
14. BANGCHAK shall not be liable for any claims, actions, demands, losses, costs, liabilities, damages or expenses of whatsoever nature which would have been suffered or has been suffered by the Cardholder arising directly or indirectly out of or in connection with the use of the Caltex Rewards Card by the Cardholder and/or in connection with the Scheme.
15. BANGCHAK may contact the Cardholder with information regarding its other products, services and promotions. If a Cardholder does not want to receive any information about promotional offers, please advise Bangchak's Data Protection Officer in writing.
16. In case of dispute, Bangchak Hong Kong Limited reserves the right to final decision.

August 1, 2026

17. In the event of any inconsistency between the English version and the Chinese version of these terms and conditions, the English version shall prevail.