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**»» LET'S GROW
TOGETHER**

All you need to know before beginning
your journey as a Caltex retailer.





PUTTING YOU FIRST

Here at Chevron, we ensure that your investment is driven by your business' needs and goals. We believe that no two investments are the same, and place utmost emphasis on providing you with the unique guidance and structure that you require to succeed.

Ever wanted to run your own business? Or are you looking to expand your existing company? Chevron, one of the world's most successful energy companies, warmly invites you to join the Caltex brand.

With Caltex, you can now enjoy the independence of running your own business, while getting the support and prestige of a trusted brand — a winning combination.

Pave your way to a big future with Caltex today.

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GROWING AS A BRAND

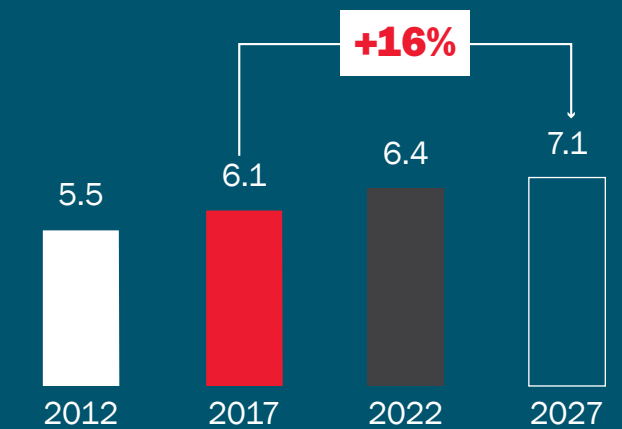


>> GROWING AS A BRAND

THE FUTURE OF FUEL

Why invest in fuel? Fuel is presently one of the world's most traded commodities. With economies expanding across the globe, fuel demand growth will remain on the rise for years to come. Moreover, the Asia-Pacific region is expected to drive over 70% of fuel demand growth globally within the next decade.

As opportunities grow, make a name for yourself and drive a business with strong cash flow by supplying a growing sector with the support of a trusted brand.



**South-East Asia
Total Fuel Demand ('000KBD)**

Sources: Wood Mackenzie, Industry and analyst report, Oliver Wyman analysis

GLOBAL PRESENCE

Originating in 1879, Chevron has since become one of the world's most successful energy companies, with an established presence within the top 50 on the Fortune Global 500 list.

Abiding by global standards and world-class safety measures, Chevron fuels the growth of the region on a daily basis with its global support network in over 180 countries, supporting you – our preferred retail investors – with the resources needed to ensure business success.

LOCAL REACH

Providing mobility to the masses in Malaysia since 1936, Chevron presently has three strategically located terminals across the country, and over 420 Caltex stations retailing a variety of petroleum products.

With an identity as a strong, respected brand and a locally focused retailer, Caltex has established strong brand awareness, clinching the prestigious Putra Brand Awards in 2011, and for five years running since 2014.



EQUIPPING YOU WITH THE BEST



» EQUIPPING YOU WITH THE BEST

TECHRON[®] SUPERIORITY

Our exclusive selection of petrol and diesel fuels contain Techron[®], an innovative formulation that is unbeatable when it comes to cleaning vital engine parts, delivering optimum performance with every drive.

5-star fuel benefits:

- » Restores lost power and acceleration
- » Improves fuel economy
- » Reduces exhaust emissions
- » Delivers smooth performance
- » Enhances reliability



LUBRICANTS

Designed to enhance protection and performance, our premium lubricants have provided drivers with smooth and enjoyable journeys for over 100 years.

» Delo[®]

Formulated using ISOSYN[®] Technology, our Delo[®] product line presents a combination of premium base oils and high performance additives for incredible engine protection.

» Havoline[®]

Popular since its origin in 1904, our suite of Havoline[®] motor oils feature Deposit Shield[®] Technology, protecting engines and delivering optimum performance.

» EQUIPPING YOU WITH THE BEST

ATTRACTIVE MARKETING AND PROMOTIONS

Committed to growing the star power of Caltex, we equip our retailers with world-class marketing communications, national promotions and Local Site Marketing, building up a large and loyal customer base for your station.

LOYALTY PROGRAMMES

We understand that rewards are a big motivator in determining spending. As such, we've partnered with one of Malaysia's premier loyalty card programmes – B Infinite, to offer drivers the best rewards at your station.

With their JOURNEY Cards, drivers can now earn BPoints each time they fuel up and redeem them for more fuel in-station, or for any other purchases at over 80 participating merchants nationwide.



JOURNEY Card



»» EQUIPPING YOU WITH THE BEST

FAST AND ACCURATE PAYMENT

Harnessing innovative technologies, we continuously simplify the payment processes for our customers, across the nation.

»» Contactless payment
Bringing drivers effortless tap and go convenience with Visa and Mastercard.

»» StarCard
Providing convenient fuel management for businesses, with visibility over fuel cost and simplified paperwork.

»» StarCash
Presenting the gift of convenience with our signature prepaid card.

»» CaltexGO
Offering fast and easy fuelling up with our fuel payment app.

SPEEDY AND ATTENTIVE SERVICE

With service experiences playing such a big role in determining customer satisfaction, we frequently design and update our service steps, trainings and practices, providing service of utmost standard each time a customer drives into your station.

Additionally, with incentives available for the best performing retailers, we cultivate a passion for customer service excellence in all our investors, ensuring that the Caltex brand is synonymous with incredible service across the country.



»» EQUIPPING YOU WITH THE BEST

NON-FUEL RETAIL PARTNERSHIPS

Wherever your location, reap the benefits of having strong retail brands at your station with our variety of retail partnerships. Pick your preferred retail chain* from prominent brands such as 7-Eleven, McDonald's, A&W, Texas Chicken, KFC, Starbucks and more to enjoy increased footfall to your station any day of the year. Whenever ready, let us connect you with these retail magnets.

Moreover, with the addition of Caltex Havoline® autoPro workshops to our repertoire of extraordinary offerings, motorists can now enjoy access to world-class servicing right at their doorstep, growing your credibility as a preferred operator.

*The preferred retail chain is subject to terms and conditions and approval.



PARTNERING HAND-IN-HAND



BUSINESS DEVELOPMENT

Enjoy regular support from our team of highly qualified New Business Acquisition Specialists (NBAS) and Business Consultants who are equipped with strong business acumen and market knowledge.

Customer-focused and easy to work with, these dedicated partners support your growing business, helping you set up business plans, assess performance against plan, and adjust sales and marketing tactics to ensure that your business remains on track.

Together, plotting your path to success is now effortless with Caltex.

CONSTRUCTION AND BUILDING

Receive valuable ongoing assistance when it comes to constructing and building the station of your dreams. Committed to operational excellence, our team will be able to provide inputs on permits, legal issues, design standards, material sourcing and more, regardless of the size of your land.

Some of the ways we can assist our investors:

- » Linking you up to competent and cost-effective contractors who will design and build your site in the most efficient and practical way.
- » Providing expert assistance when it comes to underground tank layout, wet stock management and capacity requirements.
- » Recommending reasonably priced suppliers to install dispensing equipment and retail automation technologies.

TECHNOLOGY AND TRAINING

Run your business efficiently with Chevron Business Point (CBP) — your primary day-to-day online transactional interface with Caltex. On CBP, you can order fuel or equipment, access invoices, keep up with the latest Caltex news, innovations, and more, on a single platform.

Furthermore, gain access to our variety of comprehensive training courses in operational procedures, customer service expectations, site marketing, business planning and more. By strategising learning and providing ongoing support to you, we ensure that you will be fully prepared to successfully establish a new site, driving profits every day of the year.



INVEST IN THE FUTURE, TOGETHER



INVEST IN THE FUTURE, TOGETHER

Here at Chevron, we aspire to be the global energy company most admired for its people, partnership and performance. We conduct business in a socially and environmentally responsible manner, and provide financial incentives and resources to assist retailers with site conversion.

Grow with us together as a brand. With world-class tools, people and processes provided by us, the opportunity for you to build a successful, profitable and sustainable business has never been easier.

Visit www.caltex.com/my/investors to begin your journey. Welcome to the Caltex family!



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